



Communication around Complaints Committee

Complaints Committee

At the May 2018 special membership meeting, in accordance with the bylaws, a Complaints Committee was appointed with three members. The task of this committee is to advise and in specific cases revoke decisions of the board. You can read the regulations regarding the duties, powers, composition and operation of the Complaints Committee under the board and supervision tab.

If, as a member, you have a complaint about a decision of the board that falls within the scope of the Complaints Committee, you can submit it to complaints@cfasociety.nl.

Your complaint will be handled within three months. Decision making within the Complaints committee is based on majority vote. The board will inform the complainant after decision-making by the Complaints Committee whether the board adopts the advice and, if it deviates from the advice, the reasons for this.